



January 21, 2003

The Greater Columbia Chamber of Commerce's
Information Technology Council - Palmetto Pillar Awards

To Whom It May Concern:

In support of the *Columbia Palmetto Pillar Awards*, I am delighted to provide a letter of endorsement for CPO, Inc. and its CPOtracker software product.

First, I would like to speak about my capability to propose the CPOtracker software product. I consider myself a seasoned professional, encompassing over 30 continuous years of experience in Information Technology, Business Continuity and Disaster Recovery. Certified by the DRII (Disaster Recovery Institute, International) as a CBCP since 1995. Elected into the International WHO's WHO of Professionals in 1998. Author of three full-page articles on the subject of business continuity and disaster recovery planning that were published in the industry's premier magazine, Disaster Recovery Journal. I have incorporated the CPO methodology and have been using the CPOtracker software system for over a year to support Lockheed Martin's Southeast Data Center recovery planning needs and can attest to and provide tangible evidence as to its innovative and successful approach to recovery planning

The CPOtracker software product provides a clear set of coherently related steps to addressing the recovery planning aspect of any business and/or IT process. It facilitates a practical approach that results in short and long term cost savings and significantly reduces related maintenance.

In my professional opinion, the CPO methodology and CPOtracker software system is unique and unprecedented. It has the capability to revolutionize the way companies address recovery planning, and could have a profound impact on the industry itself.

Sincerely,

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